



Key Messages – General	19th February 2019
<p>The JKWC will consolidate inpatient and outpatient women’s and children’s services, and allow us to provide a greater level of care to the community in the western region.</p>	
<p>Construction commenced in 2016 and is due for completion by the end of March 2019. We are on track for a May move period with a planned inpatient move day on Wednesday 15th May.</p>	
<p>The Joan Kirner Women’s and Children’s is named in honour of the State’s first female Premier, Joan Kirner.</p> <p>Joan Kirner served as a member of the Victorian Legislative Council of Melbourne’s West and later held the seat of Williamstown. Joan Kirner was a passionate advocate over many decades for women and children.</p> <p>Our new JKWC will specialise in maternity and pediatric services and be based in the area Joan lived in and campaigned in for decades.</p>	
<p>The JKWC has clinical scope for:</p> <ul style="list-style-type: none">• Women’s and Children’s Outpatient Services• 64 Women’s Inpatient Beds• 32 Children’s Inpatient Beds• 39 Special Care Nursery Cots• 20 Labour Delivery Rooms• 4 Operating Theatres and 1 Procedure Room	
<p>The new building is approximately 22,000 sq. meters and has eight levels above ground and one basement level. Hospital staff and volunteers, both clinical and non-clinical, have been involved in the planning and design of the new building.</p>	
<p>The JKWC will be a modern health facility and will help to meet the needs of more families. Women and children in Melbourne’s west will be able to access the health services they need in one place and closer to where they live. This is a significant and positive milestone for us all.</p>	
<p>As a result of the new hospital opening, Sunshine Hospital will have more room to grow and meet the health needs of the community. Once the move is complete refurbishment of the areas vacated at Sunshine Hospital will commence.</p>	
<p>There will be a period of adjustment across the Sunshine site as a result of some services moving to the JKWC. Western Health is committed to the highest levels of patient care and will ensure that information is provided to all staff, patients and volunteers in a timely manner.</p>	
<p>A JKWC Welcome Home information site – similar to the LiveEMR information site – will be launched in early March to provide easy access to a one stop information portal which will include Quick Reference Guides, training and orientation information, maps, videos, checklists and much more.</p>	



Frequently Asked Questions

<p>What facilities will there be in the new JKWC? Where will my new work area be located in the JKWC?</p>	<p>Ground Floor:</p> <ul style="list-style-type: none"> • Paediatric Medical and Surgical Specialist Clinics • Neonatal Specialist Clinics • Paediatric Immunisation Services • X-Ray Room • Paediatric Allied Health, including 2 Audiology Booths • Satellite Pharmacy • Pathology Collection Centre • Patient Information Centre • Outdoor Play Area <p>Level One:</p> <ul style="list-style-type: none"> • Maternity Specialist Clinics • Women's Immunisation Services • Gynaecology Specialist Clinics • Maternal Fetal Medicine (MFM) & Obstetric Ultrasound • Ultrasound Rooms • Genetics • Early Pregnancy Assessment Service (EPAS) <p>Level Two:</p> <ul style="list-style-type: none"> • Operating Theatres • Procedure Room • Day of Surgery Admissions (DOSA) • Dedicated CSSD <p>Level 3:</p> <ul style="list-style-type: none"> •Pregnancy Day Stay Unit (PDSU) •Birthing Assessment Rooms •Induction Rooms •Birthing Rooms •High Care Beds •Bereavement Room 	<p>Level 4:</p> <ul style="list-style-type: none"> • Dedicated Clinical Directorate with offices, meeting rooms and open plan workstations • Medical Overnight Accommodation Rooms • Outdoor Terrace <p>Level 5:</p> <ul style="list-style-type: none"> • Neonatal Ward • Bereavement Room • Parent Overnight Accommodation Rooms • Outdoor Terrace <p>Level 6:</p> <ul style="list-style-type: none"> •Children's Ward •Outdoor Terrace <p>Level 7:</p> <ul style="list-style-type: none"> • Women's Ward • Indoor/Outdoor Room <p>Level 8:</p> <ul style="list-style-type: none"> • Women's Ward • Indoor/Outdoor Room
<p>Will there be changes to how I work once we move into the JKWC?</p>	<p>Models of Care and Operating Guidelines for the new JKWC are currently being developed in consultation with frontline staff. This information will be available on the JKWC information site.</p> <p>The Models of Care will detail how services will be provided in the new JKWC.</p> <p>Each staff member working in the new JKWC will be able to access their new Model of Care and Operating Guideline prior to commencing physical orientation to the new facility.</p>	
<p>How can I start to prepare for the move?</p>	<p>Start tidying your areas now – if you need additional confidential bins etc please contact Ivan Avramovski (ivan.avramovski@wh.org.au) – we will only take what is NECESSARY into the new building.</p>	

	<p>There will be a 'decommissioning checklist' – leaving the area behind in an appropriate condition is just as important as ensuring your new area is set up</p> <p>From March you will be able to complete the WeLearn Online Training Manual.</p> <p>Orientation sessions will also commence in March. Managers will book staff and volunteers into these sessions.</p> <p>JKWC security access will not be provided until the Online training and orientation session have been completed.</p> <p>From late February familiarise yourself with the JKWC information site. Updates will continue to be provided on this information portal in relation to progress with clinical operational readiness planning, training and orientation and ways in which staff and volunteers can start to prepare for the transition.</p>
<p>What online help will be available for staff readiness training?</p>	<p>The WeLearn Online Training Manual will provide information on:</p> <ol style="list-style-type: none"> 1. Building design 2. Building layout including access points and link ways 3. Model of care and key workflows 4. Emergency procedures 5. Some equipment information (nurse calls, phones, lockers, meeting rooms, hot desks) 6. The process for issues resolution 7. Key contact numbers.
<p>What will the orientation session involve?</p>	<p>All staff and volunteers who will be working in the new JKWC will be orientated to the new facility.</p> <p>Orientation will commence in March 2019 and will include a tour of the facility as well as local area training.</p> <p>Local area training will include:</p> <ul style="list-style-type: none"> • local area orientation • equipment training • workflow training. <p>Managers will book staff and volunteers into the orientation sessions. Dates, times and booking information will be available on the JKWC information site.</p>
<p>Will the JKWC have its own Emergency Department?</p>	<p>No, the new JKWC <u>will not</u> have its own Emergency Department.</p>
<p>Will we have enough staff and volunteers to operate the new JKWC?</p>	<p>Workforce planning commenced in 2017 to support the transition to the new JKWC.</p> <p>More than 200 FTE of clinical and non-clinical staff are currently being recruited with more to come!</p> <p>A volunteer recruitment campaign is also underway.</p>
<p>How will we respond to clinical deterioration and codes in the new JKWC?</p>	<p>Planning is currently underway to support clinical operational readiness for the new JKWC.</p> <p>Working Groups to support clinical operational planning include a dedicated clinical deterioration and code response sub-committee.</p> <p>The outcomes from this sub-committee will be incorporated into the new Models of Care for JKWC.</p>
<p>What do the external colours of the building represent?</p>	<p>The colours have been informed by the colours of the Western Melbourne landscape.</p> <p>The external colours influence the interior colours. An internal colour theme on each level will assist way finding in the building.</p>

Is there capacity for a parent/partner to stay?	Yes, every inpatient room has capacity for a parent / partner to stay at the bedside.
Will there be any posters or information posted around the hospital that include guidance, how –to?	Yes, posters and information will be available around the hospital in the coming weeks.
Will there be play spaces for children?	<p>There are play spaces situated on the ground floor and the level 6 children’s ward.</p> <p>The ground floor children’s clinics waiting room features an entertainment space which includes an interactive wall and kinetic sculpture.</p>
How will I access the existing Sunshine Hospital buildings from the new JKWC?	The new JKWC has connections to the existing Sunshine Hospital buildings at the basement level, ground level, level one and level two.
What are some of the interior design features of the JKWC?	<p>The JKWC building has many interior design features to improve the patient experience and to provide a safer working and learning environment for staff.</p> <p>Some examples include:</p> <ul style="list-style-type: none"> • Non-slip floors in all wet areas • No carpet in clinical areas to allow easy movement of equipment • Clear corridors without items being stored along them, managed by equipment bays and storage rooms • Power backup and greater building systems redundancy • Intuitive way finding using colour and universal signage • Automatic doors in many locations
Has environmental sustainability been taken into consideration?	<p>Yes, the building features;</p> <ul style="list-style-type: none"> • Rooftop solar capacity • Double / triple glazing of windows for heating and cooling • Rainwater tank to feed the ground floor public toilets / garden
What will happen to the vacated wards once Women's and Children's Services relocate into the JKWC?	<p>Planning is currently underway to determine what services and/or facilities will backfill the spaces currently occupied by Women's and Children's Services at Sunshine Hospital.</p> <p>Updates on the backfill will be provided as they are confirmed.</p>
Who do I contact if I have any questions about the move into the new JKWC?	<p>For enquiries relating to clinical operational readiness, workforce, communications and move please contact: welcomehome@wh.org.au</p> <p>For enquiries relating to build, commissioning, facilities and logistics please contact: jkwchproject@wh.org.au</p>