



Joan Kirner Women's and Children's Quick Reference Guide

Satellite Pharmacy

The JKWC Satellite Pharmacy provides dispensing services for JKWC inpatients and outpatients. In addition, it provides a base for an expanded team of JKWC clinical ward pharmacists to work from.

JKWC Satellite Pharmacy:

Opening hours: 08:15 – 17:00 Monday to Friday

Contact details:

Telephone: (03) 905 52077

Fax: (03) 905 52055

Chairs and a screen displaying wait time will be available for outpatients adjacent to the Satellite windows.

For public holidays and weekends, there is no clinical ward pharmacy service or patient outpatient services. All inpatient medication requests are to be processed via the Sunshine Pharmacy:

Sunshine Pharmacy (Ground Floor of the Main Building)

Opening hours: 08:30 – 12:30 on public holidays and weekends

Contact details:

Telephone: (03)834 50015

Fax: (03)834 51532

The On-Call Pharmacist may be contacted via the After-Hours Administrator for any urgent matters outside of these times.

Pharmacy Services: Provision of comprehensive, professional pharmacy services to the wards and department of JKWC. Clinical pharmacy services will be provided to the inpatient wards of JKWC – these include, but are not limited to: clinical review, therapeutic drug monitoring, patient education and provision of medicines information.

Drug Security Innovations in JKWC:

All Schedule 8 and Schedule 11 drug safes in JKWC will employ dual Swipe Card Access, where only authorised staff will be granted access.

Pneumatic Tube System: Enables the transport of some medications to the wards and between the main Sunshine Pharmacy and the JKWC Satellite Pharmacy. This will assist stock transfer more efficiently.

Medicines Information: This service provides clinical information to support the safe and effective use of medicines. This service is staffed by a senior Medicines Information Pharmacist and is available to all staff and patients of Western Health. The service provides responses to specific questions about medicines, including their use in pregnancy and breastfeeding, using a range of information resources. Medicines information can be contacted during pharmacy opening hours on 03 8345 6770 or med.info@wh.org.au