



Joan Kirner Women's and Children's Quick Reference Guide

Support Person's Accommodation Facilities

What and Where?

- There are support person's accommodation facilities (mixed twin share/double rooms) with ensuite
- There is a \$30 fee per room per night. Guests must agree to the terms and conditions in the Guest Agreement
- The facilities are located adjacent to Newborn Services on Level Five

Who (manages the service)?

- Support Person's Accommodation Services are managed by Health Support Services
- The Ward clerk located on level 5 (level 6 after hours) is responsible for the check-in and check-out process and completion of all administrative tasks (including payment)
- The Environmental Services Department is responsible for ensuring the cleanliness of the facilities
- Any issues can be escalated to the Operations Manager – Clerical Workforce

Which (guests are eligible)?

Inclusion Criteria

- The accommodation facilities are to be used for one of the following:
 - Parents/partners/carers/families/women from regional areas (greater than 100km)
 - Parents/partners/carers/families of critically ill/unstable patients
 - Facilities can accommodate a maximum two adults and one child under the age of two

Exclusion Criteria

- The accommodation facilities are not to be used for the following:
 - Patients undergoing trials of care/step down in care
 - Social housing/homelessness
 - Parents/carers/families with known history as perpetrators of domestic violence or anti-social behaviour
 - Parents/partners/carers/families/women from metropolitan areas (within 100km)
 - No guest under the age of 18 can stay unaccompanied in the guest accommodation

How (to refer)?

- Availability can be established by reviewing the EMS booking platform or by contacting the Ward Clerk on Level Five on 9055 2500 (level 6 after hours, 9055 2500)

Further Information

- For further information in regards to the JKWC Support Person's Accommodation please refer to:
 - Management of JKWC Guest Accommodation (Coming Soon)
 - JKWC Guest Accommodation Eligibility Guideline (Coming Soon)