



Joan Kirner Women's and Children's Quick Reference Guide

Telephones and Nurse Call

Telephones

- There will be a new long dial prefix for phone numbers in the JKWC – 9055 XXXX, for example, extension 52000 is reached from outside by 9055-2000
- All staff who previously had a DECT phone in Sunshine Hospital and need to work in the JKWC will be allocated a new Cisco wireless phone
- Cisco wireless phones work everywhere across the Sunshine Hospital Campus
- There is no change to the emergency contact number. Continue to contact 444 for emergencies from all JKWC phones. All Cisco phones come with fast dial for 444
- The Western Health directory will be updated with new departmental phone numbers, and staff will need to update their own contact details with new numbers



Nurse Call

- The JKWC nurse call system is consistent with the nurse call system currently in use at Sunshine Hospital
- Nurse call buttons and patient handsets are located in all inpatient rooms
- Nurse call system messages are received on wireless phones carried by midwives and nurses on inpatient wards
- Patient – Nurse allocation is documented within the system
- There is an escalation path built in for unanswered calls

