



## Joan Kirner Women's and Children's Quick Reference Guide

### Patient Entertainment System

This will go live on **Monday 13 May 2019**.

There are no patient televisions or telephones within the JKWC. Patients will be encouraged to bring their own tablet and laptop during their stay.

The entire JKWC precinct offers free guest wifi services which everyone within the building can access for basic streaming. Please see *QRG: Guest wifi JKWC* for further information on how to access this service

If patients wish to access free to air tv or movies they may upgrade to a Premium wifi service which they can purchase via the guest wifi site. Whilst connection to this system is quite intuitive an instruction leaflet is available within all Ward Clerk areas for patients to assist them to engage this service. These instructions are also available on the JKWC Intranet Site.

Payment for these services will be made online via Paypal.

If patients do not bring their own devices we have 20 tablets which we can be lend to patients. These are located on level 6, 7, and 8, stored in a safe and will be issued by Ward Clerks. Patients will need to sign for these and complete an indemnity form acknowledging that if these are not returned they will be billed \$1400.00.

Premium Service charges are as follows:

24hrs	\$ 5.00
3 days	\$12.00
5 days	\$20.00

All paediatric patients will have free access to Premium wifi. Each bed will have an allocated voucher no. which patients can use to register to access this service. Ward clerk staff will hold the voucher numbers.

Ward Clerks will wipe down devices with Clinell wipes at the end of each hire period and before issue.

Chargers will be provided for each tablet to allow patients to recharge tablets at the bedside.

This tablets have been configured so they will not work outside the JKWC precinct.

The support of Nursing Staff is requested to assist Ward Clerks to ensure all WH tablets are returned as part of the discharge process. After hours these devices can be returned to Maternity or Paediatric Ward Clerk station.